

Privacy Policy

GROVIM · Version 1.0 · Effective 13 October 2026

Protremix Technology Limited · Licence no. 07011554 (Innovation City Authority, Government of Ras Al Khaimah) · Office A, Innovation City Business Centre, RAK BANK ROC Office, Ground Floor, Al Rifaa, Sheikh Mohammed Bin Zayed Road, Ras Al Khaimah, United Arab Emirates

This Policy explains what personal data Protremix Technology Limited processes when you visit grovim.io or write to us. The website sets no cookies and runs no analytics.

1. Who is responsible

- 1.1 The controller is Protremix Technology Limited, business licence no. 07011554 issued by the Innovation City Authority, Government of Ras Al Khaimah, Office A, Innovation City Business Centre, RAK BANK ROC Office, Ground Floor, Al Rifaa, Sheikh Mohammed Bin Zayed Road, Ras Al Khaimah, United Arab Emirates (**we**). Contact: contact@grovim.io.
- 1.2 We handle personal data under the laws of the United Arab Emirates. This Policy is written with reference to Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data. We hold no data-protection certification and this Policy does not claim that any authority or auditor has confirmed compliance with a law or standard.
- 1.3 This Policy covers the website at grovim.io only. It does not cover the GROVIM software, which processes no data on our behalf when you run it yourself, or any deployment governed by a separate agreement.

2. What we process

Data	Content	Purpose	Kept for
Web server logs	IP address, time, address requested, referring page, browser user-agent	To run and secure the website and to limit abusive request rates	14 days, then deleted automatically
Email	If you write to us: your email address and what you send	To answer you	For as long as needed to deal with your enquiry and any follow-up

- 2.1 The website has no accounts, no forms that submit data to us and no advertising.

3. What the website does not do

- 3.1 The website sets no cookies and uses no local storage for tracking. It loads no analytics, advertising, social-media or fingerprinting script. We do not sell or share visitor data.
- 3.2 The simulator runs entirely in your browser. What you do in it is not sent to us.

4. Third-party resources loaded by your browser

- 4.1 To display the pages your browser downloads web fonts from a third-party font service and an animation library from a public content-delivery network. Those providers receive your IP address and browser details as part of delivering the files, under their own privacy policies. We send them nothing else and receive no data about you from them.

- 4.2 Links on the website, for example to our public source repository, lead to services operated by others under their own policies.

5. Legal basis and recipients

- 5.1 We process server logs because it is necessary to provide the website securely, and email because it is necessary to answer your request.
- 5.2 The website is hosted on a server we rent from a hosting provider in the European Union. Email is handled by our email provider. We disclose personal data to others only where the law or an order of a competent authority requires it.
- 5.3 We are established in the United Arab Emirates and operate the website from the United Arab Emirates and other countries; the logs are therefore stored in, and accessed from, countries other than the one in which you may live.

6. Your rights

- 6.1 Subject to the law that applies to you, you may ask us to confirm whether we hold personal data about you, to give you a copy, to correct it, to delete it or to restrict its processing. Because the website collects so little, there is usually nothing beyond the log entries and any email you sent.
- 6.2 Write to contact@grovim.io. We answer within thirty (30) days. You may also complain to the data-protection authority competent for you; in the United Arab Emirates that is the UAE Data Office.

7. Children

- 7.1 The website is not directed at children and we do not knowingly collect their personal data.

8. Changes

- 8.1 We may change this Policy by publishing a new version with a new version number and date. The version history below records each change.

Version history

Version	Effective date	Change
1.0	13 October 2026	First published version.